



Member Bulletin

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Smile, California Member Resources

There are many new Smile, California resources for Medi-Cal dental members. To check out these resources, click Members at the top of the homepage of SmileCalifornia.org. On the **Members** page, you will find these resources:

Smile, California Videos - Watch short videos about Medi-Cal Dental and a healthy smile. Check out the videos below:

- Medi-Cal Has Dental Covered:
<https://www.youtube.com/watch?v=oAeBwuWRtdM&feature=youtu.be>
- Seal Today to Prevent Decay:
<https://www.youtube.com/watch?v=AXF7Anxkou4&feature=youtu.be>

Medi-Cal Dental Materials - Learn about your Medi-Cal benefit with helpful materials like the Member Handbook and flyers. You can also find translation help .

Fun Activities for Kids - Make dental health fun! Help your kids learn to take great care of their teeth with coloring sheets, a crossword puzzle, and a connect-the-dots activity. Helping your kids keep their teeth clean and healthy is one of the best things you can do for their overall health.

Member Bulletin - Stay up-to-date on the latest Smile, California news and Medi-Cal Dental Program updates. A new Member Bulletin is printed every month.

Events - Discover if there are any Smile, California events near you.

Language Assistance Services

Do you need an interpreter or language assistance? Call the Medi-Cal Dental Telephone Service Center (TSC) for help at 1-800-322-6384. Tell the TSC staff what language you speak. The TSC can call interpreters if you speak another language.

Learn more about free or low-cost dental services to help keep you and your smile healthy at:

SmileCalifornia.org

FIND A DENTIST

Click for a complete list of Medi-Cal dental providers in your area.

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We can help you find a dental office who speaks your language and you can call the TSC to interpret for you when you have to talk to your dentist on the phone.

If you get to your appointment and need someone to interpret for you at the dental office, you or your dentist may call the TSC. The TSC will get an interpreter in your language to help. You have the right to an interpreter at no charge, including sign language. An interpreter can help explain dental terms. This includes what the dentist tells you at your visit, explain your plan of care, or to talk to dental staff.

Find a Dentist!

Do you need to find a Medi-Cal dentist near you? You can easily look for a dental office on the Medi-Cal Dental Provider Directory!

Go to SmileCalifornia.org and click on the **Find a Dentist** button to find a dentist or a clinic in your county.

The list of providers does not guarantee the office is accepting new patients. If you cannot find a dentist in your area who is accepting new patients, please contact the Medi-Cal Dental Customer Service at 1-800-322-6384 for help.

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Language Assistance

English

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-800-322-6384 (TTY: 1-800-735-2922).

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-322-6384 (TTY: 1-800-735-2922).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-322-6384 (TTY: 1-800-735-2922).

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-322-6384 (TTY: 1-800-735-2922).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-322-6384 (TTY: 1-800-735-2922). 번으로 전화해 주십시오.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-322-6384 (TTY: 1-800-735-2922)。

Հայերեն (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ ԵՐԵ Խոսում էք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվակապակցում ծառայություններ: Ձանգահարեք 1-800-322-6384 (TTY (հեռատիպ)՝ 1-800-735-2922):

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-322-6384 (телетайп: 1-800-735-2922).

فارسی (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-800-322-6384 (TTY: 1-800-735-2922) تماس بگیرید.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-322-6384 (TTY: 1-800-735-2922) まで、お電話にてご連絡ください。

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Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-322-6384 (TTY: 1-800-735-2922).

ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-322-6384 (TTY: 1-800-735-2922) 'ਤੇ ਕਾਲ ਕਰੋ।

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-322-6384 (رقم هاتف الصم والبكم: 1-800-735-2922).

हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-322-6384 (TTY: 1-800-735-2922) पर कॉल करें।

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-322-6384 (TTY: 1-800-735-2922).

ខ្មែរ (Cambodian)

ប្រយ័ត្ន: បរិស្ថានជាអ្នកនិយាយ ភាសាខ្មែរ, បសវន៍នួយខ្លួនភាសា បោយមិនគិតលក្ខណ៍ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-322-6384 (TTY: 1-800-735-2922)។

ພາ ສາ ລາ ວ (Lao)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ ທ່ານ. ໂທ 1-800-322-6384 (TTY: 1-800-735-2922).